



**FRANK
WATER**

ANNUAL

REPORT

|2015 – 2016|



2015 2016



OUR IMPACT

In 2015, FRANK Water provided access to safe water and sanitation for 25,924 people in 90 communities.

In 11 years, we've reached 330,000 people in 298 communities.

HOW?

We worked with communities to improve their access to safe water, sanitation and hygiene.

We taught people why good hygiene and handwashing is important for their health

We equipped people with the confidence and know-how to claim their rights from the government.

We carried out research to help us achieve the greatest impact using the most sustainable methods

We advocated. Using our projects as models of best practice, we encouraged local government to support more of the same.

HOW FRANK WATER CHANGED LIVES IN 2015

Rural, tribal communities in **Telangana** often struggle to access safe water because they live so far off the beaten track. FRANK Water supports individual communities to help them develop the solution that will best meet their needs.



In 2015...

We supported 41 communities to install bore wells and pumps that provide safe drinking water for 2120 families. We delivered workshops to 1745 people, providing them with the information and support they need to apply to the government sanitation programmes for funding. We continued research into the best way to replenish groundwater levels. Recharge pits are one solution that are especially popular with farmers who've noticed an increase in the amount of water available for crops and animals.



"This drinking water project has brought a big change in my situation. I do not have to go out to fetch drinking water, nor do I need to wait for my turn. I can collect water at my door step" Laxmi

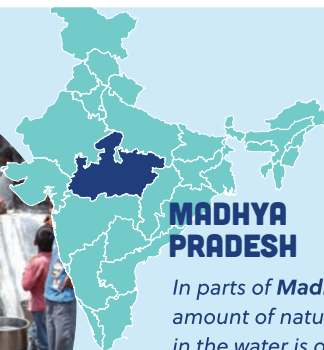
In **Odisha**, FRANK Water works with five rural communities classified as Scheduled Tribe or Scheduled Caste, ensuring that every household in each village has a toilet, bathing room and safe water supply.

In 2015...

We built gravity fed water systems with three communities. This simple, effective technology feeds water from springs at the top of a hill to taps across each village.

"Now that we don't have to collect water so often, we can rest. We don't waste time fetching water. I finish household chores quickly. We can get to work early and our kids can wash themselves clean." Sajani





MADHYA PRADESH

In parts of **Madhya Pradesh**, the amount of naturally occurring fluoride in the water is often dangerously high, causing dental and skeletal fluorosis. **FRANK Water** works with those communities that are most severely affected to identify which water sources are safe to drink from.

"I used to think that because of my busy work schedule I feel pain in my joints and some times in the stomach as well. My son would also fall sick quite often. But now I know that it was because of the water that we had been consuming. I am happy that I have come to know about it. Now I can protect myself and my son from water problems by consuming safe drinking water which has been provided to us through this programme" Sakku

In 2015...

We worked with three villages, reaching more than 2400 people with safe water.

We delivered training to more than 1000 people emphasizing the importance of handwashing and good hygiene.

Villagers reported that the average time they spent collecting water was reduced by one third and the average amount of money they spent on medication was reduced from 500 Rs per month to just 80 Rs. In one village, Banjari, the distance walked to collect water was reduced from 365m to just 9m. Overall, adults and children were able to wash more frequently and villagers had started to wash their hands with soap.



CHHATTISGARH

In **Chhattisgarh**, **FRANK Water** works with 38 rural communities, classified as Particularly Vulnerable Tribal Groups. We support around 10,000 people to reach safe water, sanitation and hygiene.

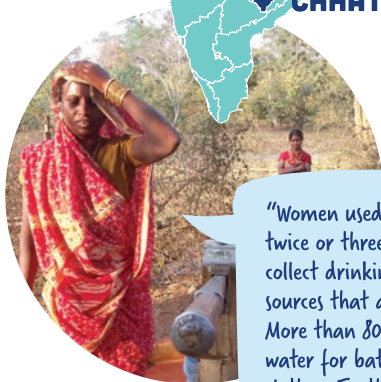
In 2015...

36 tribal communities submitted an application to local government, claiming their rights to safe water and sanitation. All 36 communities have set up their own water and sanitation committee.

256 girls and women learned how to keep themselves safe and healthy during their period. 1590 people now understand how handwashing is critical to health.

5000 volunteers took part in clean-up drives, helping improve water sources, hand pumps, roads and cattle sheds in 20 villages.

"Women used to go a long way, twice or three times a day to collect drinking water from sources that are contaminated. More than 80% of people had no water for bathing and washing clothes. Furthermore, none of the families were using the safe methods (boiling, filtering etc.) before they drank it from the sources." Lila Bai



The Indian government is unable to supply water services to those communities in the **Eastern Ghats** that are most remote and hardest to reach. People are forced to travel long distances to fetch water from unsafe sources. FRANK Water works with communities to improve access to safe water and sanitation.

In 2015...

We built five gravity fed water systems to provide 294 households with access to safe water.

We trained 956 people to understand how handwashing, toilets and food safety contributes to their health.

We advocated to the local government to fund a further 500 gravity fed water supply systems after seeing FRANK's work in action.

We planted 17,000 trees to grow and protect the springs that feed the gravity fed systems



EASTERN GHATS

"The new water tap stand is in the village, near my house, so my water problems are solved in two ways - I have clean water, I have water near my house, I have a new way of life." Kantam



AGRA

FRANK Water works with two large urban slums in **Agra** where residents are forced to tap the increasingly contaminated groundwater or else buy water from private tankers, at an often inflated price. We work alongside the communities to build their capacity and implement sustainable water and sanitation.



In 2015...

Residents from the two slums organised themselves into five groups - helping clean up their community, develop plans and advocate for support from the local government.

Hundreds of residents attended workshops on basic water filtration and rooftop rainwater harvesting (RWH). Since then, 20 families have built their own household rainwater harvesting unit and plans are finalised for communal RWH and sanitation at schools and other community hubs.

We saw 100% reduction of diarrhoeal disease in households that have installed RWH units

OUR RESEARCH



In March 2015, we secured a three year partnership with Arup engineering. We're working together to draft a Micro-Environmental Impact Assessment tool, supporting our partners to assess the impact that WASH projects are having at a local watershed level.



We continued our partnership with Engineers Without Borders at the University of Bristol. In 2015 the EWB group used GIS mapping software to work on maps showing access to WASH and associated indicators for development in India.



ADVOCACY

♥ 2015 was a huge year for advocacy. In September the SDGs were unveiled in New York, and in December the UN meeting on climate change took place in Paris. As part of the wider campaign, our advocacy helped ensure that the right to safe water and sanitation remains a global priority.

♥ In the UK, FRANK Water was keenly involved with the Action 2015 campaign, the End Water Poverty alliance, the South West Development Network and BOND. We met with our local MP candidates, took part in an 'Eat & Tweet' campaign, highlighted issues as they arose and campaigned for water and sanitation to be at the top of the agenda for change.

♥ In India, we were invited to the inaugural India WASH Summit in February 2015, where key organisations in India were brought together by the government to develop improvements at national, state and local levels. Praveena Sridhar, our India Co-ordinator attended and advocated for local change based on our programme experiences.



GETTING THE WORD OUT

We started the year on a high, celebrating our 10th anniversary with a Bollywood Party.. and continued from there!

Katie was recognized as one of the '50 Most Impactful Leaders In Water & Water Management' at a global awards ceremony in Mumbai.

We travelled. We took our first ever stakeholder group to visit our work in Agra, shortly followed by a second trip for ambassadors to visit projects in Telangana.

We exhibited. The Museum of Water came to Bristol where we welcomed people for free. Crammed with fascinating and thought provoking samples of water sent and collected from around the world, the Museum of Water engaged the general public, raised our profile and helped foster relationships.

We cooked. Our International Women's Day event in London was supported by a stellar line up of female chefs who helped us reach a new community of supporters outside Bristol.

We refilled! Our FreeFill scheme travelled to seven festivals across the UK. Back in Bristol, we supported the Refill Bristol project, collaborating with local partners to deliver the campaign across Bristol, improve our city's health and reduce the environmental impact of plastic waste.

We began work with the UK's green poet, Martin Kiszko, whose 'wowsupercal' poetry project for schools will open FRANK Water's work to a new, younger audience.





RAISING FUNDS

In 2015, our supporters took their fundraising to new levels.

Gareth ironed shirts, socks, pants and more for 100 hour NON-STOP. Oh, and he broke the Guinness world record too!

A gang of students challenged each other to a speed drinking (water!) challenge!

The fascinating 'Ordinary Lives?' speaker series continued into its second year.

By taking part in the Beyond Me programme, our restaurant initiative was rolled out to new restaurants by a team from EY.

Our portfolio of sporting events attracted over 80 new sporting fundraisers!

Our own Drop for Drop match-funding event raised over £10k

We continued our partnership with the Thali Café, whose customers donate for every bottle of filtered tap water they drink.

OUR TEAM

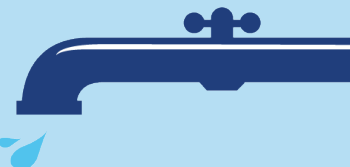
Whilst FRANK Water depends on its determined and passionate staff in the UK and India for its core work and its dedicated trustees for leadership, our volunteers are what really set us apart. They enable FRANK Water to achieve much more than its size would suggest.

- Research and development
- Coordinating fundraising campaigns
- Applying to trusts and foundations
- Helping ensure sporting events ran smoothly
- Raising awareness & promoting FRANK Water's work
- Spreading the word at festivals
- Consulting to the programme team.

FRANK WATER LTD

Our social enterprise continued to be a driving force for fundraising and raising awareness as well as promoting more sustainable drinking water solutions here on home soil.

- Over 100 volunteers joined us to deliver our waste reducing, drinking water service FreeFill service at 7 festivals and events
- We sold over 10,000 refillable FRANK Water bottles, saving the waste of thousands of single use plastic bottles
- We launched the Refill Bristol campaign along with Go Green Bristol and City to Sea in Bristol's year as Green Capital
- We partnered with five organisations to provide joint branded refill bottles to their staff/customers



FINANCIALS

**In 2015 we raised
£227,036**

**We spent £316,024 on
our charitable work
and invested £81,060 in
operations, fundraising
and support.**

**In line with our objectives,
we reduced our surplus
reserves by £170,228,
developing our team and
our programmes.**



WHAT'S NEXT?

Next year sees FRANK Water take its next big step. As we move into **Nepal**, our second country, we'll launch a pilot programme for communities similar to those that we work with in India. We'll share our knowledge and learning, reach out to new and different supporters and develop our understanding of the wider WASH sector.



In India, we'll keep working with our trusted NGO partners, to reach a further 84 communities and 24,000 people.



We'll monitor, evaluate and learn from our successes, challenges and failures.



We'll work hard to disseminate our research into the wider WASH sector to influence and support change at sector and state level in India.



We'll identify and develop sources of sustainable funding, offering supporters a personal and frank approach.



We'll keep refilling. By expanding our restaurant water initiative (Drink Me Save Lives) and developing our FreeFill initiative, we can reduce plastic waste and change behaviour towards drinking water in the UK



We'll work with our patrons, ambassadors and volunteers, including the UK's green poet to extend awareness of FRANK Water, raise funds and reach new audiences.

LETTER FROM OUR CHAIR OF TRUSTEES

2015 has been another exciting year of progress at FRANK Water. This year has seen us lay the foundations to start work in a second country, Nepal. We've strengthened existing relationships with partner NGOs, funders, supporters and volunteers and created new ones. Our team has grown, both in the UK and in India. We've extended our reach at home to raise awareness and funds and to encourage people to change their behaviour to reduce plastic waste and use refillable water bottles instead of single use plastics. We've spent time reflecting on the last ten years and planning for the next. Most importantly, we've reached a further 25,000 people with safe, clean drinking water and sanitation.

As Chair of Trustees, I've been involved in dozens of individual projects over the last three years. These include celebrating FRANK's 10th anniversary, recruiting new members of staff and new trustees, streamlining internal processes, speaking at events, supporting staff, hosting what must be Bristol's biggest curry lunch, learning to dance Bollywood style and more... It's been diverse, often challenging but always fulfilling.

The next few years look set to be a busy and productive period for FRANK Water. There'll be different challenges, different people and different projects

but what I know will remain constant is FRANK Water's clearly focused mission – to provide safe water and sanitation for people that are marginalised from mainstream society, whether by geography, poverty, caste or circumstance.

As I prepare to hand over the role of Chair, I'm confident that whatever challenges and opportunities FRANK Water face over the next years, they'll meet them head on, with clarity of purpose and a robust, strategic approach.

And what makes all this possible is the FRANK Water team - its staff, trustees, volunteers and crucially our passionate and inspirational supporters. I'm continually struck by just how widely our message is heard with people from across the world getting involved in making our work happen.

I am proud to be part of this wonderful, remarkable charity and will always continue to support it.

From us all, a huge and heartfelt FRANK You.

Halima Wolf





**FRANK
WATER**